

# BeOn® APP HELPS FIRE CHIEF MONITOR INCIDENT FROM 3,000 MILES AWAY

BeOn app extends LMR network reach while providing real-time, in-person communications quality

On the morning of August 13, 2022, Scott Gilles, fire chief for the Sheffield Village, Ohio Fire Department, said, "Public safety agencies rely on Land Mobile Radio Push-to-Talk (PTT) capabilities

to enable them to transmit secure, mission-critical voice communications.

Offering end-to-end security, BeOn extends the capabilities of an LMR network to smartphones, tablets, and PCs, providing secure PTT communications well beyond the boundaries of regional radio systems.

When Gilles was alerted about the fire, he remembers al-7.3 (n)d9.7 (8 h)2.7 (i.3 (, B)-13.5 (e)-18 (dn 22.1 (a)-7.(, p)64, a)-7.4(n)-65.8 (M)-7.4(e)-13

fire in Avon Lake (Ohio)," said Gilles. "Out of curiosity, I logged into my BeOn 700 MHz mobile phone app to see if I would be able to hear the radio traffic being transmitted on our L3Harris 700 radio system. To my surprise, I was able to listen to all the radio traffic from the scene, and it was just as clear as if I were there on the scene, in real time, and without delay. I was truly impressed by the quality and capability of the BeOn mobile application as well as the L3Harris P25 system.

"The traffic was so clear and concise that had I had a tablet of paper and a pen, I could have effectively run incident command of that scene from the bench that I was sitting on in Husavik, Iceland."

## **A DIFFERENCE MAKER**

Cleveland Communications, Inc., an indirect channel partner of L3Harris and its predecessors since 1989, provides the communications network that the Sheffield Lake Fire Department as well as several other area fire departments and police departments use. According to Alan Close, president of Cleveland Communications, Inc., BeOn is a difference maker for their public safety agency partners that use it.

## **MULTIPLYING VALUE**

According to Gilles, the BeOn app provides additional value to a fire department like his, which has to respond to all hazards and is dispatched by a county 911 center.

“When involved with an incident that requires the use of a tactical/fireground channel r

## **SHEFFIELD VILLAGE FIRE DEPARTMENT**

- > Located in Sheffield Village, Ohio, in Lorain County, near Cleveland
- > Staffed with six professional fire officers, firefighters, and paramedics
- > Operates two engines, one aerial ladder, two paramedic ambulances, light rescue, ATV, boat and operations trailer
- > An all-hazards response organization involving fires, medical emergencies, technical rescues, water and ice rescues, natural and man-made disasters, investigations, and incident management
- > Active in fire prevention services, public CPR, first aid, fire extinguisher and fall prevention training